



# BOARD REPORT

August 5, 2004

## IT Weekly

The Information Technology (IT) department is pleased to announce the launching of IT Weekly. This will provide all Cerro Coso personnel with weekly information on the department's current workload, help desk volume, important news, resources, web news and district notices. A companion website is under construction which will include additional features including a user's knowledge base, helpful tips and tricks to solving your computers most common problems, step-by-step training on Outlook and other programs.



### IT REPORT

As groups of personnel move into the new building and other departments shifts from one location to another, the work load of the IT department will increase as we work as quickly as possible to set up your computers. Please be aware that, in some instances, moving your computer from one location to another may not simply require plugging it in. Electricity and network connections may be required to be installed prior to computer.

Please make sure that you or your department have completed a Help Desk request. We will work as fast as we can to ensure your ability to continue to work.

### HELPSDESK

#### Last Week

- **JWV**
  - 10 helpdesk tasks completed
  - An unexpected problem was encountered with the network switches in the LRC which prevented the imaging and setup completion of the LRC systems.
- **ASCC**
  - 21 helpdesk tasks completed
  - Provided assistance with the outage of the ceiling system.
  - Server outage of Bishop server and Salepoint server.
- **KRV**
  - ITV setup complete and ready to go.
- **MSD**
  - The problems we were experiencing with

July 26, 2004

### IT STAFF FLY THE COOP

This coming week August 1st-5th the bulk of the IT staff will be gone for either training, vacation, or conferences. This includes Gene Wilson, Gene Wiley, Mike Barrick and Brian Taylor. We will have two temporary help desk technicians on call to address helpdesk related problems.

### IT RESOURCES

- [Feedback](#)
- [IT Services](#)
- [RSC](#)
- [LRC/MS](#)
- [On the horizon...](#)
- [Knowledge Base](#)
- [IT This Week Archives](#)

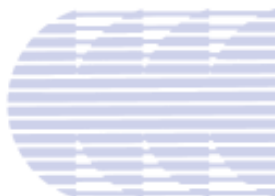
## CERRO COSO DRAMA TO PRESENT THREE ONE-ACT PLAYS

The Cerro Coso Community College Drama Department will present three one-act plays by contemporary playwright Christopher Durang. Performances of *The Actor's Nightmare*, *'Dentity Crisis*, and *Wanda's Visit* will take place on Friday, August 6th and Saturday, August 7th at 7:30 p.m. and on Sunday, August 8th at 2:00 p.m.



Durang is known for his offbeat and dark sense of humor, and these plays are no exception. In *The Actor's Nightmare*, an unassuming accountant named George finds himself thrust on stage and forced to act in plays with people he doesn't know. George hopes this is all a bad dream, but he has yet to wake up! *'Dentity Crisis* is seen through the eyes of Jane, a young girl dealing with psychological

problems. Suffering from a truly dysfunctional family life, Jane has difficulty discerning reality from fiction. In *Wanda's Visit* a married couple, Jim and Marsha, hope to re-ignite their spark. When Jim's old high school flame Wanda comes for a visit, the couple is in for a wild ride. In the years following high school, Wanda has led a strange and dangerous life and she is now ready to settle down – with Jim! Durang's plays present a take on life that is both mind-bending and hysterical. The plays contain adult themes and are considered dark comedies not suitable for children.



## ESCC Bishop Book Drive

The Cerro Coso Eastern Sierra College Center Bishop book drive has been going like gang-busters – the community has really shown its support. The library is full of boxes and indications are that more will be arriving soon.



## CCCC Special Events Calendar June/August 2004

July 5, 2004	Independence Day Holiday
August 6, 2004	Three One-Act Plays (7:30 PM)
August 7, 2004	Three One-Act Plays (7:30 PM)
August 8, 2004	Three One-Act Plays (2:00 PM)
August 20, 2004	Summer Session Ends
August 30, 2004	Fall Instruction Begins